



## Customer Support Intern FR/ENG OR ENG/GER - 📍 HQ Lausanne

Working at Batmaid is about changing the cleaning industry and fighting the black market on as many fronts as possible.

Our mission is simple: become the global leader in providing the ultimate “well-being at home” experience. Forget about the days of doing your own cleaning and laundry. With Batmaid and Batmaid Dry, we are ready to change the life of hundreds and thousands of people by revolutionizing the cleaning and dry-cleaning industries. 🚀

If you're looking for a unique opportunity to work on a new project, and make it grow fast, don't hesitate any longer and submit your application on [JOIN.com](https://www.join.com)!

### Your responsibilities

- Work on the development and growth of our service Batmaid Dry
- Acquire new clients with a focus on client retention
- Actively propose solutions to optimize our customer experience journey
- Engage with the new business clients and put in place a long-term partnership
- Support the customer experience manager on the daily tasks customer support and logistic tasks
- Collaborate on the business development strategies by proposing innovative ideas to revolutionize the dry-cleaning industry
- Become a pro in execution/time management/team playing and much more!

### What you will need

- Social, friendly, and motivated attitude.
- Fluent English, French is a must. German is a plus.
- Driving licence is a plus.
- Excellent verbal communication skills, both face-to-face and over the phone.
- Critical thinking and problem-solving skills
- Fast learner and ability to multitask
- Proactivity and ability to work with minimal supervision. Hard-worker, self-starter with a roll-up-your-sleeves attitude.

### Benefits

- 6-month full-time position in Lausanne. Starting ASAP
- Responsibilities from day 1 and cross department coaching skills
- A place to learn, grow and surpass yourself
- Work in a young and dynamic team. Many after-works and events