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Psathas, G. & Anderson, T. (1990). The 'practices' of transcription in conversation analysis. *Semiotica*, *78*, 75-99.

Holmes, J. (2015). Making transitions: the role of interaction in joining a workplace community of practice. *Novitas-Royal, Online Journal, 9*(2), 77-92. Available: http://www.novitasroyal.org/Vol\_9\_2/holmes.pdf (3.11.2015).

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