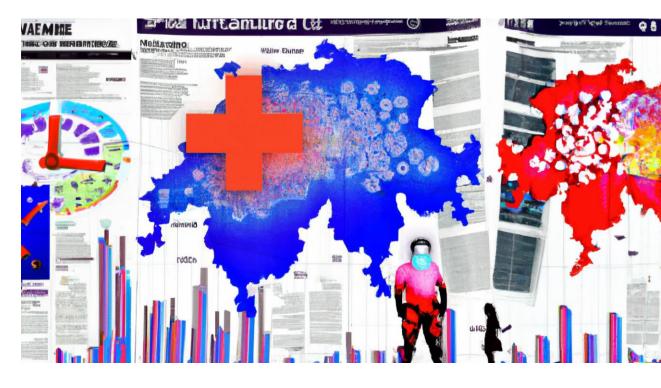


DATA DURING A PANDEMIC



Harnessing the Potential of Data Visualization and Narratives Produced by Media and Public Actors in Times of Pandemic or Health Crisis





Project Team (University of Neuchâtel)



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Research questions

The starting point

(assumptions supported by previous research)

- The way data was created, circulated, framed and published has a major effect on people's understanding of the pandemic.
- 2. Improving data communication will improve pandemic management (increase understanding, limit mis- & disinformation)

Key research questions

- → Which indicators framed the debate, how and why?
- → How does trust and understanding vary according to message?
- → Can news media and authorities present data in ways that are more meaningful, relatable, and actionable?

Current state of research

Four main focuses

WP1
Documenting the use of Covid-19
health indicators in news stories

WP2
Understanding how journalists work(ed) with pandemic data

WP3
Understanding how
audiences
understand and
respond to data

WP4
Designing and testing new interactive data narratives

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Analysis of corpus of 184,000 online news articles and related data visualizations (early stages)

First experiment completed (N=406)

Focus: effects of uncertainty on understanding and trust

Outlook & further steps

WP1 WP3 WP2 WP4 Documenting the Understanding how Designing and Understanding how use of Covid-19 journalists work(ed) audiences testing new with pandemic data understand and health indicators in interactive data respond to data news stories narratives Next experiments: Framing of the narrative Analysis of corpus Interviews with Complexity of of 184,000 online Prototyping new the narrative journalists news articles and forms of data & case studies related data stories and data visualizations visualizations